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**NINDS Contracting
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National Institute of Neurological Disorders and Stroke (NINDS)

Blanket Purchase Agreement (BPA)

The National Institute of Neurological Disorders and Stroke (NINDS) conducts, fosters and supports research and research training on the causes, prevention, diagnosis, and treatment of neurological and muscle disorders through:

1. intramural, collaborative, and field research in its own laboratories, branches, and clinics and through contracts;
2. research grants to scientific institutions and to individuals;
3. individual and institutional research training awards to increase trained professional research personnel in the neurological fields; and
4. cooperation with various agencies in collecting and disseminating educational and informational material related to neurological disorders.



QuTech's BPA with NINDS includes two (2) broad Task Areas, as follows;

• ***IT Operation and Maintenance Support***

This task area supports the Office of the Director, the Division of Extramural Research activities and Division of Intramural Research for clinical and basic neuroscience research within NINDS. The objective of this task area is to provide desktop and infrastructure support and to maintain IT systems and equipment, hardware and software, IT processes and procedures that support these research and program activities. Provides helpdesk support to researchers and administrative staff by providing IT operational support, both technical and non-technical, and maintenance services for the systems and equipment used to support NINDS missions. The contractor shall maintain NINDS desktop and laptop configurations that meet federal mandated security standards includes, but is not limited to the following software:

1. Microsoft (MS) Windows XP or Vista; Mac OS and Linux Operating systems
2. Microsoft Office or NIH and NINDS supported licensed software
3. Microsoft Internet Explorer and other web browsers
4. Automatic security updates and McAfee Anti-virus or spyware
5. Desktop and laptop standard security configuration and encryption
6. In-house developed applications supporting both administration and scientific research

• ***System Administration and Information Security Support***

This task area provides on-site IT system/server and network operational and maintenance support including, but not limited to, network infrastructure planning, design and configuration, testing network resources hardware and software server and special-use workstation installation, performance tuning and maintenance, end-user support and problem resolution, technical system integration, and provide system capacity analysis and planning for NINDS.

The QuTech Advantage

Quality Technology, Inc. (QuTech) is an Information Technology (IT) solutions firm, committed to providing services, products, and total customer satisfaction. We employ state-of-the-art technology and a broad range of technical expertise to meet and exceed client requirements. QuTech was incorporated in 1989 in the State of Maryland as a woman-owned, certified Small Business. From its inception, the company has been providing efficient and quality technical services to commercial and government agencies. QuTech successfully graduated from the SBA's (8a) Program in 2001, and has its corporate office in Largo, Maryland with operations in Atlanta, GA, Pittsburgh, PA, New York City, NY and Denver, CO. QuTech has demonstrated strengths in a full range of information management technology services, products and resources.

- Woman-Owned Small Business with 20 years of strong financial performance in IT
- ISO 9001:2000 Certified Quality Management System (QMS)
- Top Secret Facility Clearance
- Solution Integration of Hardware and Software within Professional Services model
- Managed Services
 - o Mobile Devices to the Data Center, Network, Web Portal, Service Desk, Desktop Support, Keyboard to the Firewall, IT Security
- Specialized Expertise
 - o Supporting the IT operations of Government Scientific, Research, Engineering, Medical, and Clinical personnel
- Innovative use of High-End Technology Alliances

QuTech Areas of Expertise

- IT Service Desk
- Helpdesk "no-tier architecture" & Call Center Trouble Ticket System Management
- Data Center O&M, Migration & Consolidation, Blade Server & Storage Consolidation
- Desktop & Seat Management (including Migration & Relocation)
- System Administration, Software O&M, System Integration
- Program Management Office (PMO)
- IT Security, C&A, Information Assurance, COOP, & DR Support
- LAN/WAN Network Operations Center Management
- Web & Client Server Application Development & Support

*A Woman-owned, ISO 9001:2000 Certified Small Business
Customer Focused, Performance Based and Quality Driven*

Cage Code # 00DJ3

Dun and Bradstreet #60-310-1817

Technology Alliances:

- Microsoft Certified Partner (Networking Infrastructure Solutions Competency)
- Cisco Consulting Partner & Reseller Programs
- Environmental Systems Research, Inc. (ESRI) Business Partner Program
- Dell Computers IT Service Partners Program
- Millenium Retail Solutions (MRS)
- Pippard, Inc. Point of Sale Systems
- BMC Software, Inc. (Remedy, Magic)
- Lexmark Printers
- Iridian Technologies

Employee Certifications Include:

MCSE	Certified Helpdesk Professional
MCSE+Internet	A+
MCP	Network+
MCTS	CISSP
CCNA	DOD Certified Information Assurance Program Manager
CCNP	ITIL
CCIE	PMP
Novell CNE	Security+

For more information about the NINDS BPA contact:

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