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# National Park Service (NPS)

## Blanket Purchase Agreement (BPA)

### QuTech BPA #C2551089016

The National Park Service (NPS) Blanket Purchase Agreement (BPA) was developed to obtain information technology support services for the NPS, Office of the Chief Information Officer (OCIO). The CIO is responsible for providing service-wide strategic direction, advice, and guidance to NPS management on all aspects of information management and technology. This responsibility also includes the management of two primary operational Information Technology (IT) units; the National Information Technology Center (NITC) and the National Information Systems Center (NISC).

#### NITC, Washington, DC

The NITC is responsible for all of the traditional information technology roles such as Network Control, Active Directory, Telecommunications, the Wireless Program, and the Central Help Desk. The NITC provides oversight of the NPS voice communication program (local and FTS) and provides operational assistance to the senior managers of NPS located in the Main Interior building.

The contractor must provide all personnel, equipment, materials, supervision and other items and services necessary to perform information technology support services. Services to be provided include, but are not limited to assistance in the NITC organization.

#### NISC, Denver, CO

The NISC supports the organization's data and software activities and is responsible for WEB Portal Management, NPS System Development and Life Cycle, messaging and groupware, Geographic Information Systems, data architecture, and business architecture.

The contractor must provide all personnel, equipment, materials, supervision and other items and services necessary to perform information technology support services. Services to be provided include, but are not limited to identifying information needs, acquiring information, organizing and storing information, developing information products and services, distributing information, and using information in the advancement of Information Systems in the NPS.

The following contract services can be ordered under this BPA:

Item (Type of Service)	Description of SIN
SIN 132-51 Information Technology Services	Includes resources and facilities management, database planning and design, network services, programming, millennium conversion services, conversion and implementation support, network services, project management, data/records management, subscriptions/publications (electronic media), and other services.
SIN 132-50 Classroom Training	Includes training.
SIN 132-52 Electronic Commerce Services	Includes value added network services, e-mail services, Internet access services, and other data transmission services.

## The QuTech Advantage

Quality Technology, Inc. (QuTech) is an Information Technology (IT) solutions firm, committed to providing services, products, and total customer satisfaction. We employ state-of-the-art technology and a broad range of technical expertise to meet and exceed client requirements. QuTech was incorporated in 1989 in the State of Maryland as a woman-owned, certified Small Business. From its inception, the company has been providing efficient and quality technical services to commercial and government agencies. QuTech successfully graduated from the SBA's (8a) Program in 2001, and has its corporate office in Largo, Maryland with operations in Atlanta, GA, Pittsburgh, PA, New York City, NY and Denver, CO. QuTech has demonstrated strengths in a full range of information management technology services, products and resources.

- Woman-Owned Small Business with 20 years of strong financial performance in IT
- ISO 9001:2000 Certified Quality Management System (QMS)
- Top Secret Facility Clearance
- Solution Integration of Hardware and Software within Professional Services model
- Managed Services
  - o Mobile Devices to the Data Center, Network, Web Portal, Service Desk, Desktop Support, Keyboard to the Firewall, IT Security
- Specialized Expertise
  - o Supporting the IT operations of Government Scientific, Research, Engineering, Medical, and Clinical personnel
- Innovative use of High-End Technology Alliances

## QuTech Areas of Expertise

- IT Service Desk
- Helpdesk "no-tier architecture" & Call Center Trouble Ticket System Management
- Data Center O&M, Migration & Consolidation, Blade Server & Storage Consolidation
- Desktop & Seat Management (including Migration & Relocation)
- Geographic Information System (GIS) Support
- Program Management Office (PMO)
- IT Security, C&A, Information Assurance, COOP, & DR Support
- LAN/WAN Network Operations Center Management
- Web & Client Server Application Development & Support

***A Woman-owned, ISO 9001:2000 Certified Small Business  
Customer Focused, Performance Based and Quality Driven***

## Cage Code # 00DJ3

## Dun and Bradstreet #60-310-1817

## Technology Alliances:

- Microsoft Certified Partner (Networking Infrastructure Solutions Competency)
- Cisco Consulting Partner & Reseller Programs
- Environmental Systems Research, Inc. (ESRI) Business Partner Program
- Dell Computers IT Service Partners Program
- Millenium Retail Solutions (MRS)
- Pippard, Inc. Point of Sale Systems
- BMC Software, Inc. (Remedy, Magic)
- Lexmark Printers
- Iridian Technologies

## Employee Certifications Include:

MCSE	Certified Helpdesk Professional
MCSE+Internet	A+
MCP	Network+
MCTS	CISSP
CCNA	DOD Certified Information Assurance Program Manager
CCNP	ITIL
CCIE	PMP
Novell CNE	Security+

## For more information about the NPS BPA contact:

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